

Contact Standards for Children and Families – 2020

Families receiving in home services (Section 5's and PSA's)

- One face to face contact with each parent(s) and each child once a month, one visit must be in the home
- One collateral per month for low/moderate risk and two for high/very high risk
- Face to face contact with children over the age of 6 outside the immediate presence of their parent once every other month
- An in-home visit with the child and parent within one week of returning the child from placement

Parents and Children with the goal of Reunification (Section 9 and Temp Wards)

- One face to face contact w' the parent(s) once a month, one of which must occur in the family home. If the family is homeless, face to face contact may occur elsewhere.
- For parents one collateral per month for low/moderate and two for high/very high
- Worker must have face to face visit with the child within 2 working days if someone else placed the child
- One face to face visit with child per month, and one collateral per month, every second visit with the child must be in the caregiver's home, one contact with placement caregiver once per month

Long Term and Permanent Wards

- The child needs to be seen twice in a three month period, one visit must be done by the assigned worker and the other can be done by another worker
- All kids 6 years or older must have face to face contact with worker separate from caregiver once every six months
- One collateral every assessment period (every 6 months)